

Campervan Terms & Conditions

Rates

Rates are calculated on a daily basis. The day of Pick Up is counted as Day 1 and the day of Drop Off is the last day regardless of the time of pick up and drop off, e.g. Pick Up at 1400 on 01 May and Drop Off at 1000 on 08 May is calculated as an 8 day hire.

Minimum Hire Period

For all rentals there is a minimum hire period of seven (7) days except for the following when the minimum hire period will be fourteen (14) days where the minimum hire period will be fourteen (14) days:

- All vehicle pick ups between 20 December and 02 January annually
- All vehicle pick ups from 01 September 2011 and 23 October 2011 inclusive during the period of the Rugby World Cup
- All one way hires between Christchurch and Auckland or vice versa

Multiple Rentals

You may combine two or more separate rentals to qualify for the Long Term Hire Discounts indicated in the rates.

One Way Hire

One way hires at no additional cost are possible between Auckland and Christchurch and vice versa providing the rental period is a minimum of 14 days. On some occasions, special circumstances may apply, and for purposes of re-positioning vehicles this time limit may be reduced, subject to permission from United Vehicle Rentals Ltd. Application must be made direct to United's Reservation team in Auckland.

Cancellations, Transfers & Amendments

Cancellations following confirmation will incur cancellation fees as follows:

- **25 days and over prior to pick up - Deposit retained**
- **7-24 days prior to pick up - 25% of total reservation cost, or deposit, whichever is greater**
- **1 -6 days prior to pick up - 50% of total reservation cost, or deposit, whichever is greater**
- **No Show, or day of pick up - 100% of total reservation cost**
- Transferring a booking once confirmed, will incur a NZ\$25 fee unless it is within 25 days of travel, at which time the above cancellation charges may apply. A booking can only be transferred to a maximum of 6 months before or after the original date of travel.
- Amendments to increase the length of the booking can be made at no cost.
- Amendments to decrease the booking will incur a NZ\$25 fee unless made within 25 days of travel when the above cancellation charges may apply.
- It is important to note that United may, at its discretion, treat any amendment to decrease the booking as a cancellation.

- Change of Drop Off destination once the hire has commenced, is always subject to approval by United Vehicle Rentals and to availability. If approved this change will incur the full cost of repositioning the vehicle to the original destination reserved.
- We strongly recommend the purchase of Travel Insurance, providing sufficient cover in the event of cancellation insurance to cover the above charges.
- The early return of a vehicle does not entitle the hirer to a refund.